

# ACCESSING RESOURCES ON CAMPUS (AROC)

A centralized platform to get students  
the information they need, when they  
need it

MARCH 24, 2018

FATIMA SAMJI, AMANDA BRIJMOHAN, CEARA  
KHORAMSHAHI, GRACE RYU, ARY MAHARAJ

# AGENDA

1. Fatima's Journey
2. The Problem
3. Our Solution
4. What does this look like
5. Implementation

# THE PROBLEM



1

Post-secondary institutions have a variety of student supports available, but many students do not access them for a variety of reasons



2

It is complex to address issues surrounding student retention and persistence in higher education, with different groups of students facing unique barriers



3

A commonality across access concerns is a lack of information on what is actually available.

# OUR SOLUTION

Before focusing on policy change and developing new initiatives, we need to ask ourselves: are we maximizing the services that already exist?

Our tool provides an easily accessible, centralized online platform for students to get information on student supports quickly when they need it.

# WHAT WOULD AROC LOOK LIKE?

I am seeking \_\_\_\_\_ resources

Financial

Academic

Personal

International students

Indigenous students

"I need help with  
academic planning"

"I need help  
understanding course  
material"

"I need help writing an  
assignment"

"I'm finding it hard to focus  
on my coursework"

"I need academic  
accommodations"

Student Accessibility  
Services

Student Counselling  
Centre

Academic Advising

Peer Support Workshops



# IMPLEMENTATION



1

Choose three representative post-secondary institutions in Ontario



2

Create campus consultation groups (student groups, campus administrators, student services, IT, government bodies) to modify our basic framework for local context



3

Roll out as part of post-admission process: letter of acceptance, Orientation programming, student support emails, information sessions

